Monthly Data of Complaints received against MCXCCL and redressal thereof

Data for the month ending – January 2026

Sr. No	Received From	Carried forward from previous month	Received During the month*	Total Complaint	Resolved During the month**		Average Resolution time^
					Pending for less than 3 months	Pending for more than 3 months	
1	**2**	**3**	**4**	**5**	**6**	**7**	**8**
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Members	0	0	0	0	0	0
4	Other Source (if any)	8	1	9	1	0	Days# 19.33 calendar days 10.6 working days
	Grand Total	**8**	**1**	**9**	**1**	**0**	Days# 19.33 calendar days 10.6 working days

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^ Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

SCORES complaints forwarded by other sources - 19.33 calendar days and other complaints forwarded by other sources - 10.6 working days