RELEVANT EXTRACTS OF AGENDA AND MINUTES EMANATING FROM 143RD MEETING OF THE BOARD OF DIRECTORS OF MULTI COMMODITY EXCHANGE CLEARING CORPORATION LIMITED (MCXCCL) HELD ON TUESDAY, JUNE 30, 2026 AT 12:00 NOON

- **To note the report of the grievances handled by the Grievance Redressal Department and complaints received by the Company for the period from March 01, 2026 to May 31, 2026.**

Relevant Extract of Agenda:

... There was 1 (One) complaint and 10 (Ten) queries received during the period from March 01, 2026 to May 31, 2026. There were no complaints received by MCXCCL through SEBI SCORES Portal.…

...During this period there were no legal notices received where MCXCCL was a party to the notice…

…SEBI SCORES portal is being tracked on a daily basis. There were no complaints received directly by MCXCCL through SEBI SCORES during the period from March 01, 2026, to May 31, 2026.

…. The Board is requested to take note of the same.

Relevant Extract of Minutes:

NOTING THE REPORT ON THE GRIEVANCES HANDLED BY THE GRIEVANCE REDRESSAL DEPARTMENT AND COMPLAINTS RECEIVED BY THE COMPANY FOR THE PERIOD FROM MARCH 01, 2026 TO MAY 31, 2026:

….. In view of the aforesaid, the following details along with details of query /service-related issue, as circulated with the agenda, were placed before the Board;

Period (01-03-2026 to 31-05-2026)	**Opening**	**Received**	**Total**	**Closed**	**Closed within TAT**	**Closed outside TAT**	**Pending**
Complaints	2	1	3	3	3	0	0
Service Related matter	0	0	0	0	0	0	0
Query	0	10	10	10	10	0	0
Total	2	11	13	13	13	0	0

….The Board noted that there was 1 (One) complaint and 10 (Ten) queries received during the period from March 01, 2026 to May 31, 2026. The Board also noted that during the period from March 01, 2026 to May 31, 2026, no legal notices were received where MCXCCL was a party to the notice.

The Board then took note of the details regarding Online Dispute Resolution (ODR) Mechanism. The Board also noted that the SEBI SCORES portal is tracked on a daily basis, wherein no complaints were received through the said portal during the period from March 01, 2026 to May 31, 2026.

The Board took note of the agenda.

- **To review and approve updated 'Policy for Regulatory Actions version 2.1.'.**

  Relevant Extract of Agenda:

  … The changes in the Policy for Regulatory Actions (in track mode) as placed before the Member Committee at its meeting scheduled to be held on June 30, 2026 is placed as Annexure A and rationale for such changes is placed as Annexure B. Recommendation of the Member Committee, if any, shall be informed in the meeting.**…**

  ….. The Board is requested to review and approve the updated 'Policy for Regulatory Actions version 2.1.' with modifications, if any.

  Relevant Extract of Minutes:

  APPROVING THE POLICY FOR REGULATORY ACTIONS -VERSION 2.1:

  ….. The proposed revised Policy, in track change mode, as well as the rationale for such changes, as circulated with the agenda, were placed before the Board ...….

  …. The Board considered the recommendation of the Member Committee and approved the Policy for Regulatory Actions – Version 2.1.