RELEVANT EXTRACTS OF AGENDA AND MINUTES EMANATING FROM 134TH MEETING OF THE BOARD OF DIRECTORS OF MULTI COMMODITY EXCHANGE CLEARING CORPORATION LIMITED (MCXCCL) HELD ON TUESDAY, DECEMBER 23, 2025 AT 02.39 P.M.

- **To note the report of the grievances handled by the Grievance Redressal Department and complaints received by the Company for the period from October 01, 2025 to November 30, 2025.**

Relevant Extract of Agenda:

There were 2 (Two) complaints and 3 (three) queries received during the period from October 01, 2025, to November 30, 2025….

During this period there were no legal notices received where MCXCCL was a party to the notice.

…. SEBI SCORES portal is being tracked on a daily basis. During the period, 0 (zero) complaints received through SEBI SCORES Portal ….

…. The Board is requested to take note of the same.

Relevant Extract of Minutes:

NOTING REPORT ON THE GRIEVANCES HANDLED BY THE GRIEVANCE REDRESSAL DEPARTMENT AND COMPLAINTS RECEIVED BY THE COMPANY DURING THE PERIOD FROM OCTOBER 01, 2025 TO NOVEMBER 30, 2025:

….. In view of the aforesaid, the following details along with details of query /service-related issue, as circulated with the agenda, were placed before the Board.

Period (01-10-2025 to 30-11-2025)	**Opening**	**Received**	**Total**	**Closed**	**Closed within TAT**	**Closed outside TAT**	**Pending**
Complaints	0	2	2	1	1	0	1
Service Related matter	0	0	0	0	0	0	0
Query	0	3	3	3	3	0	0
Total	**0**	**5**	**5**	**4**	**4**	**0**	**1***

* Withdrawn by the Complainant after dispatch of agenda and accordingly, there is no pending complaint as on the date.

The Board noted that there were two complaints and three queries received during the period from October 01, 2025 to November 30, 2025. The Board also noted that during the period from October 01, 2025 to November 30, 2025, no legal notices were received where MCXCCL was a party to the notice……

…..The Board then took note of the details regarding Online Dispute Resolution (ODR) Mechanism. The Board also noted that the SEBI SCORES portal is tracked on a daily basis, wherein no complaint was received through the said portal till November 30, 2025.

The Board took note of the agenda.

- **To review and approve updated 'Policy for Regulatory Actions version 2.0.'.**

  Relevant Extract of Agenda:

  ….. An agenda on "To review and recommend to the Board the updated 'Policy for Regulatory Actions version 2.0.' for its approval" is being placed before the Member Committee…

  …The changes in the Policy for Regulatory Actions (in track mode) as placed before the Member Committee at its meeting scheduled to be held on December 22, 2025 is placed as Annexure A and rationale for such changes is placed as Annexure B.

  ….. The Board is requested to review and approve the updated 'Policy for Regulatory Actions version 2.0.' with modifications, if any.

  Relevant Extract of Minutes:

  REVIEWING AND APPROVING THE POLICY FOR REGULATORY ACTIONS –VERSION 2.0:

  ….. Thereafter, the proposed revised Policy, in track change mode, as well as the rationale for such changes, as circulated with the agenda, were placed before the Board...….

  …. The Board considered the recommendation of the Member Committee and approved "Policy for Regulatory Actions -Version 2.0".